

## Project Manager

### About iSteer Technologies:

iSteer's mantra of **"taking the quantum leap"** with "smarter technology" solutions, is producing what customers wanted in a fraction of time, with fewer people, less overall cost and getting the product to market when it is still relevant to target customers. We truly believe "technology must not only support our customer's business, but it must advance it at a faster pace". At iSteer (ISO 27001:2013 certified), we enable our customers, achieve a competitive advantage with technology solutions and products that are derived from decades of cross-industry experience and technology expertise. iSteer helps transform the business of several global enterprises with their technology needs across industries.

We provide **Digital Integration, Data Engineering and connect enterprises by providing Robotic Process Automation, IOT, Cloud, and AI solutions**, through our world-class product engineering expertise, our products like AppSteer make it easier to transform businesses digitally. We have exponentially grown our operations across the globe with 250+ employees **at our offices in India, Singapore, United States, Canada and Dubai**. Our expansion globally has always been a remarkable difference and delivers key results to our customers. Our renowned partners are Workato Platinum Partner, TIBCO Gold Partner and Dell Boomi. Life at iSteer, where a fine line of young and experienced minds leads into the infinite opportunities in the digital era.

At iSteer, we make sure that talent meets technology in a culture which is driven by knowledge and growth. Being a part of iSteer makes you a stakeholder of achievements which will turn your latent potential into a success story. It is also enabled by excellence into our culture which encourages individual development, embraces an inclusive environment, rewards innovative excellence and supports our communities.

### Role Summary

We are looking for a skilled and proactive Project Manager / Scrum Lead to oversee delivery across multiple technology initiatives, including AI/ML automation projects, as well as broader enterprise integration and application development efforts. The ideal candidate will have strong experience in managing cross-functional teams, agile project execution, and stakeholder communication within a fast-paced enterprise environment.

### Key Responsibilities

- Lead and manage multiple concurrent projects across AI/ML, automation, and enterprise application domains
- Facilitate Agile ceremonies such as sprint planning, stand-ups, retrospectives, and demos
- Coordinate closely with engineering teams working on GENAI tools -based workflows, chatbot/Workbot development, and Python/LLM automation

- Plan and execute other Workday-related integration and platform enhancement projects
- Collaborate with stakeholders to gather business requirements and translate them into technical deliverables
- Manage project schedules, dependencies, risks, and resource allocation across multiple streams
- Monitor progress and performance against project goals, ensuring on-time and quality delivery
- Serve as the central point of contact for updates, escalations, and client communication
- Support project documentation, reporting, and knowledge sharing across teams
- Ensure smooth onboarding and team alignment for both onshore and offshore contributors

### **Required Skills & Qualifications**

- 7+ years of experience in Project Management or Scrum Master roles, with experience managing multiple workstreams
- Proven ability to manage both technical and functional project tracks concurrently
- Hands-on experience with Agile/Scrum methodologies and tools such as JIRA and Confluence
- Strong understanding of AI/ML workflows, automation, or chatbot solutions.
- Excellent communication, coordination, and leadership skills across technical and non-technical teams
- Ability to manage priorities, dependencies, and risk in a dynamic, multi-project environment
- PMP, CSM, or equivalent certifications preferred

### **Preferred Experience**

- Exposure to AI technologies such as LLMs, NLP, and intelligent workflow platforms
- Background in enterprise SaaS platforms such as Workday, Salesforce, or ServiceNow
- Experience working with distributed teams and global stakeholders
- Familiarity with Python-based development and automation scripts is an advantage